Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Your Marketplace Weekly Recap

The **Marketplace Weekly Digest** is your weekly recap on the Marketplace, including announcements and important dates and deadlines for agents and brokers.



Your Marketplace Weekly Recap

- If you need help navigating a complex scenario that may be difficult
 for consumers to understand, watch the "Complex Case Scenarios"
 episode of the video series <u>Marketplace Original Series: Agent and
 Broker Learning On Demand</u> today!
- Agent and broker frequently asked question (FAQ) of the week: <u>How can I assist clients who are switching to/from Marketplace coverage to/from Medicare?</u>



Routine Reminders

- Have you registered for the 2019 CMS Marketplace Agent and Broker Summit on July 1 from 8:30 AM to 4:00 PM ET? Keep an eye on your inbox for more details or log in to www.REGTAP.info and go to "Training Events."
- There are many reasons why someone may need to cancel their Marketplace plan, but the process to terminate a Marketplace plan varies by an individual's situation. <u>Learn more</u>.
- Be sure to <u>complete Marketplace registration and training for plan</u> <u>year 2019</u> so you can assist consumers year-round!



Tools and Resources to Help You

- If you have questions, the FAQs for Agents and Brokers website may
 have your answer! Search the FAQs using a drop-down menu to
 browse for FAQs by topic, or head over to the search bar and search
 for answers using keywords!
- Browse the <u>Marketplace Agent and Broker Resource Catalog</u> today to review references to resources, policies, and initiatives.
- Agents and brokers interested in enrolling consumers through a
 Direct Enrollment (DE) Pathway should <u>contact the approved issuers</u>
 and <u>web-brokers in their area</u> to determine if they participate in DE.

Have questions? Check the <u>FAQs for Agents and Brokers</u> website and this <u>list of websites and Call Centers</u> to find the right contact.

